

SHOPPING WITH YOUR WIC CARD



SET YOUR PIN

Before you shop with your WIC Card

- Call the WIC Card Line and follow the prompts to enter:
 - Your 16-digit card number
 - The Cardholder's date of birth
 - Your zip code
- Set a 4-digit Personal ID Number (PIN).
 - Pick a PIN that is easy for you to remember and hard for others to guess.
 - Don't share your PIN with anyone you don't want using your WIC Card.
 - Don't write your PIN on your card or on anything you keep with your card.



ACTIVATE!

Before you use your card for the first time, call the WIC Card Line, anytime, day or night. Follow the prompts to:

- Enter your zip code.
- Enter the Cardholder's date of birth. Choose a 4-digit Personal Identification Number (PIN) you'll remember.

Call the WIC Card Line day or night to:

- Change your PIN.
- Unlock your card if you've entered the PIN wrong four times.
- Check to see what WIC foods you have.
- Hear information on recent purchases.

WIC CARD LINE: 1-844-359-3104

WIC staff can help you if you need assistance setting your PIN.

SAFETY TIPS

Keep Your Pin and Card Safe

- Anyone with your WIC Card and PIN can use your WIC benefits.
 WIC can't replace those benefits.
- Keep your card in a safe place, like your purse or wallet.
- If your card is lost or stolen report it to your WIC office.
- Call WIC if you move or change your address.



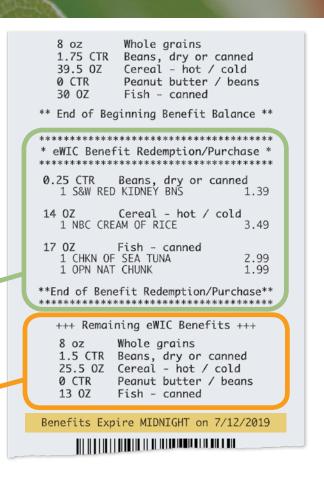
YOUR WIC BENEFITS

Use the Shopping List the first time you shop.

Benefit Month	Serial Number	Quantity	UOM	Description
8/5/2020 thru 9/4/2020	998833	\$11.00	\$\$\$\$	Fruit and Vegetables - Cash Value Voucher
	998833	16	Ounce	Whole Wheat Bread or Whole Grains
	998833	2	Dozen	Eggs - all WIC
	998833	2	CTNR	Peanut Butter/Beans All WIC
	998833	6	Gallon	Milk or Soy (1% & Nonfat) All WIC - Cow,Goat,Soy

Your store receipt will show you what you bought on a specific shopping trip and what food you can still buy before the benefits end date.

New benefits begin at 12:01 a.m. on the day after your benefits expire.



Tips:

Keep your current receipt in your WIC ID and Card folder or in your wallet.

Take a picture of your receipt and store it in your phone.

Shop for WIC Foods

- Shop at WIC authorized stores. Look for the "WIC Accepted Here" sign.
- Buy only the foods you want at each visit.
- Use the WIC Shopping Guide to know what foods are WIC approved.
- Not all WIC-approved foods are approved for everyone.
- Check your WIC Shopping List.
- Register your WIC Card in the WICShopper app and check My Benefits.

SHOP!

Choose one of these options to learn what WIC foods you have available:

- The Shopping List from your clinic.
- Your last WIC grocery store receipt.
- Ask store customer service.
- Call the WIC Card Line.

WICShopper

- The WICShopper app helps you shop for WIC foods.
- Download from your app store.
- Select Washington State.





AT THE CHECK STAND

- Separate your WIC foods from other non-WIC foods.
- Let the cashier know you're using a WIC Card.
- Swipe your WIC Card.
- Enter the 4-digit PIN.
- The cashier will give you a receipt showing your benefit balance. You'll see what foods you just bought, and the foods you can still buy before the benefits end date.
- Keep your receipt, it shows your remaining benefits.

If you think a food is WIC approved and you can't buy it. Let us know on our website or in the WICShopper app.

SWIPE!

- Let the cashier know you're using a
- Swipe your card and enter your PIN when asked.
- Keep your receipt.

Card Safety and Shopping Tips

- Don't write your PIN on the card.
- Only share your PIN with people you name to use your WIC Card.
- Your receipt shows you what foods you had, what foods you just bought, and the foods you can still buy before the benefits end date.
- If you think a food is WIC approved and you can't buy it, let us know on our website: doh.wa.gov/ YouandYourFamily/WIC/WICFoods.

1.5 CTR

grains dry or canned - hot / cold butter / beans enefit Balance **

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~~**************************
   eWIC Benefit Redemption/Purchase *
  ***********
 0.25 CTR Beans, dry or canned 1 S&W RED KIDNEY BNS 1
   · OZ Cereal - hot / cold
1 NBC CREAM OF RICE
   OZ Fish - canned
1 CHKN OF SEA TUNA
   1 OPN NAT CHUNK
+++ Remaining eWIC Benefits +++
           Whole grains
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Beans, dry or canned

Peanut butter / beans Fish - canned

Benefits Expire MIDNIGHT on 2/31/2019

25.5 OZ Cereal - hot / cold

Tips at the Check Stand



TIME SAVING TIP Place WIC foods ahead of other groceries you're buying. It will help you quickly see what WIC is paying for.



MONEY SAVING TIP Place more expensive WIC foods ahead of less expensive WIC foods at the check stand and WIC will pay for the more expensive WIC foods.

For example:

Jonnie is pregnant and has 16 ounces of whole grain choices available to use before her end benefit date.

She plans to buy a package of whole grain pasta (\$1.48) and a loaf of whole wheat bread (\$3.29). Both items are WIC approved, but her WIC benefits will only cover one of the items.

Jonnie places the whole wheat bread ahead of the noodles at the check stand and since it was the first scanned item, WIC will pay for the bread and Jonnie will pay for the pasta.



Additional Shopping Tips

Small stores may have stand-beside card readers. These work a little differently. Follow these tips:

- Hand your WIC Card to the cashier. They'll slide it for you.
- Separate your WIC foods from your other groceries.
- Place WIC foods like cereal, milk, etc. **before** any fruits and vegetables. The cashier must ring up the fruits and vegetables last.
- The cashier will scan each item and manually enter the price.
- The cashier will let you know if any item is not covered by the WIC Card.
- When asked, enter your own PIN.
 Don't tell the cashier your PIN or let the cashier enter your PIN.



Important Card Reader tips for everyone:

- If you're paying for additional foods not covered by your WIC Card, pay in this order:
 - Use a SNAP card first (if you have one).
 - Then, use cash.
 - Then, use credit or debit.
- There's a 50 item WIC food limit when using your WIC Card.
 - Split up any transactions with 50 or more WIC food items into two or more transactions.



Reading Your Receipt

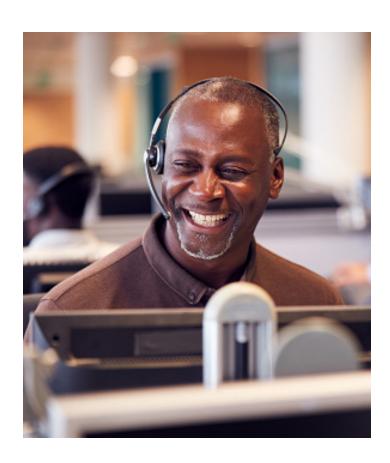
- Each store receipt might look a little different.
- The receipt uses ounces for some foods, and containers for other foods.
- All your family's foods are on one receipt.
- The Shopping Tips
 handout has information
 to help you know about
 the amounts of foods and
 how to buy them.
- Find when your new benefits start! It's at 12:01 a.m. on the day after your Benefits End date.



GETTING HELP

Call the WIC Card Line to:

- Set or change your PIN.
- Unlock your card.
- Hear what foods you have.
- Hear when your benefits end.
- The WIC Card Line has someone to answer the phone 5 days a week (Monday through Friday) from 8 a.m. to 5 p.m.
- Report lost, stolen, or damaged cards to your WIC office or call the WIC Card Line during business hours.



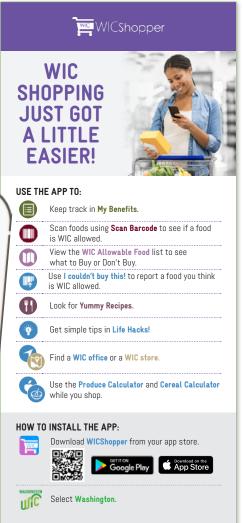
THE WICSHOPPER APP

The WICShopper app makes shopping a little easier:

- Register your WIC Card and check your balance with My Benefits.
- Scan foods using the Scan Barcode button to see if a food item is WIC approved.
- Find the WIC Shopping
 Guide in the WIC Allowable
 Foods button.
- Use I Couldn't Buy This button to let WIC know when you're not able to buy a food you believe is WIC allowed.









Happy Shopping with Your WIC Card!

THANK YOU

for being a member of WIC!



DOH 961-1159 March 2021

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